

Terms and Conditions

Welcome to Koloso, the innovative EdTech app that offers gamified adaptive learning and insightful performance analysis tools for schools. Before you start using our services, please take a moment to read and understand the following terms and conditions, as they govern your use of the Koloso app:

1. Acceptance of Terms

By accessing or using the Koloso app, you agree to abide by these Terms and Conditions. If you do not agree with any part of these terms, please do not use our services.

2. Privacy Policy

Your use of the Koloso app is also governed by our Privacy Policy, which outlines how we collect, use, and protect your personal information. Please review our Privacy Policy separately.

3. Registration

To access certain features of the app, you may be required to create an account. You are responsible for maintaining the confidentiality of your account information and password. You agree to provide accurate and complete information during the registration process.

4. Age Restrictions

Koloso is intended for users who are at least 13 years old. If you are under 13, you may only use the app under parental or guardian supervision.

5. Use of the App

You agree not to use the app in any way that could harm its functionality, disrupt its services, or infringe upon the rights of others. You are responsible for any content you post or share through the app and must comply with all applicable laws and regulations.

6. Gamification and Adaptive Learning

Koloso provides a gamified learning experience, and the data is analysed to provide adaptive learning. By using the app, you understand that your progress and performance may be tracked, shared with authorized third parties and permissions maybe granted to anonymized parties.

7. School Dashboard

Schools using Koloso will have access to a dashboard that analyses learner performance data. Schools are responsible for ensuring the confidentiality and security of this data.

8. Intellectual Property

All content, logos, and trademarks on the Koloso app are the property of Koloso or its licensors, you may not reproduce, distribute, or modify any part of the app's content without explicit permission.

9. Termination

We reserve the right to terminate or suspend your account and access to the app at our discretion, without notice, for violations of these terms.

10. Modifications

Koloso may update or modify these Terms and Conditions at any time. You will be notified of significant changes, and continued use of the app after such modifications constitutes your acceptance of the new terms.

11. Limitation of Liability

Koloso is provided "as is" without any warranties. We are not responsible for any damages or losses incurred while using the app.

12. Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of Zambia. Any disputes will be resolved in the courts of Zambia.

Thank you for using Koloso! If you have any questions or concerns about these terms and conditions, please contact us at info@koloso.app or +260764094697

By using Koloso, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.

[Accept](#)

[Decline](#)

Privacy Policy

1. Information We Collect

User Registration Data: When you create an account, we collect your name, email address, and password.

Usage Data: We may collect information about how you interact with our app, including game progress, performance data, and user activity.

Location Information: With your consent, we may collect your approximate location for certain app features.

School Data: For users associated with schools, we collect information provided by the school, such as class assignments, performance data, and user roles.

2. How We Use Your Information

Personalization: We use your data to personalize your learning experience, including game recommendations and adaptive learning suggestions.

Analytics: We analyse user data to improve our app's functionality, content, and user experience.

Communication: We may send you notifications, updates, and educational content related to the app.

Performance Analysis: For schools, we provide performance analysis tools that analyse learner data to report performance and provide insights to educators.

3. Data Security

a. We take reasonable measures to protect your data, including encryption, access controls, and regular security audits.

b. While we strive to protect your data, please be aware that no method of transmission over the internet or data storage is 100% secure.

4. Data Sharing

a. We may share aggregated and anonymized data for research and statistical purposes.

b. We may share data with service providers and partners who assist us in delivering our services, subject to strict confidentiality agreements.

5. User Choices

a. You can update or delete your account information at any time.

b. You may choose to disable location services through your device settings.

6. Children's Privacy

a. Koloso is intended for users over the age of 13. If you are under 13, you may only use the app under parental or guardian supervision.

7. Changes to this Privacy Policy

a. We may update this Privacy Policy as our app evolves. You will be notified of significant changes.

By using Koloso, you consent to the practices described in this Privacy Policy. If you do not agree with this Privacy Policy, please do not use our app.

Thank you for choosing Koloso! Your privacy and the security of your data are important to us, and we are committed to providing you with a safe and enriching learning experience.

[Accept](#)

[Decline](#)

